Station SMS Texting Policy

The station has acquired the ability to receive and send SMS texts on the Presenter Computer.

The following is the station policy regarding how this service is to be used.

This service has been provided by the station so that private numbers will no longer be used as a contact point for the station. The listeners are station listeners and are not private callers.

This is also to avoid abuse of presenters and volunteers in receiving private messages or phone calls of an abusive nature and is done for station volunteer and presenter safety.

STATION SMS NUMBER

0468193990

Policy for receiving and sending SMS Texts

Sending SMS Texts

The SMS service is not to be used for originating or sending SMS messages. However, presenters may reply to texts went online.

Receiving SMS Texts

- The service is not to be used for private messages. Your access may be disabled if you do this.

- The object of the service is for presenters when working live to air through received text messages from listeners.

- Presenters may interact with listeners by replying to SMS messages that were incoming.

- At the end of each session/show tbe station policy is to delete all your incoming text messages so that there is no record and no logs of incoming calls as this has been the station's operational procedure since initiation of the SMS services.

- Members and presenters are forbidden to record or monitor and information acquired from the SMS texting service.

How to use the service

1. From the presenter PC open the Chrome web browser.
2. Visit the URL https://mobilemessage.com.au
3. Click login and you will be presented with a dialogue box for your email address.
4. Enter your email address.
5. Click login.
6. You will then be asked to enter a security code which will be emailed to your email address.
7. Once approved for the login you will be taken to the main dashboard.
8. Click on the left-hand menu to messenger. This is where you will see a list of incoming messages.
9. Click on the required incoming message to read the text in the right-hand pane.
10. Continue with your show as required and incoming messages will be displayed on the presenter computer screen.

11. You can still change between the sound pads and virtual DJ by clicking on the appropriate icon on the taskbar. You will just have to check mobile messages frequently to see if there are any incoming texts by clicking on it on the taskbar. Users/Presenters

- Each user will have their own personal login to the SMS service.

- Each user will be responsible for the content of their outgoing messages as per their login.

- We only have a limited number of credits for responding two incoming messages and a budget will be set each month to allow for replies although replies. Replying should not be required as when on air the presenter can broadcast to the person for any extra information that is needed and they can send in another SMS with the response.